**Resources:**

Read the following CBC article and watch the videos:

* <https://www.cbc.ca/news/canada/toronto/hsbc-introduces-pepper-the-robot-promising-fun-efficiency-and-job-growth-1.5261812>
* <https://www.bnnbloomberg.ca/technology/video/hsbc-branch-in-toronto-debuts-pepper-the-robot~1766043>
* [https://www.bttoronto.ca/videoit ca s/hsbcs-new-banking-robot/](https://www.bttoronto.ca/videoit%20ca%20s/hsbcs-new-banking-robot/)

**Questions:**

Answer the following questions using the resources listed above. Submit your answers to GitHub.

1. Who is Pepper?
   1. Who does Pepper work for? Pepper works for a group of people in banks of HSBC in America.
   2. What can Pepper do? Pepper has a tablet connected to it that helps it work and understand what it is doing. That makes it do work and see, hear and talk with you.
2. How is Pepper expected to help HSBC?
   1. List some general expectations. It helps HSBC because it is expected more to do. The robot is there to help work and make the lineups in the bank smaller and move on faster. The robot helps to answer any questions asked.
   2. Provide a specific example.

The robot answers the people’s questions that come in to the store.

1. How is Pepper an example of Artificial Intelligence? (Google Artificial Intelligence for a   
   definition of AI.)

It is an example of artificial intelligence because it uses and shows that it knows everything about banking.

1. Why are some people concerned that AIs like Pepper will take away jobs from humans?
   1. List some general concerns.

* People think that robotic technology will be a disruptive force.
  1. Provide a specific example of a human job at HSBC that could be replaced by Pepper.
* The job that could be replaced Is the counter job that the people at the counter do.

1. Why do some people say that AIs like Pepper will create better jobs for humans?
   1. Provide an example where Pepper may actually create more human jobs at HSBC.

* It can make more jobs in America
  1. Provide an example where Pepper may make jobs at HSBC more rewarding for humans.
* It can take place of the employees working there.

1. Who do you believe, the people who say AIs will take away jobs or the people that say AIs will create better jobs? Justify your answer with specific examples.

* I think that they will take over the working environment because they have more of a future then we do. We die but the robots can rebuild their stuff and arts and regrow into a better machine that do more and work more on the work they do. If they do not take over the jobs, then we humans can have a better future because we will still have jobs that we are trying to work for.